

## **Policies**

### **Conditions and supplementary charges**

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#### **A I R P O R T   S E R V I C E**

Domestic arrival:

Waiting charges apply 30 minutes after flight arrival.

International arrival:

Waiting charges apply 45 minutes after flight arrival.

Additional waiting time:

Hourly rate of selected vehicle in 15 minutes segments

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#### **R E G U L A R   S E R V I C E**

Residence, office or other:

Waiting charges apply 15 minutes after established pick-up time.

Additional waiting time:

Hourly rate of selected vehicle in 15 minutes segments.

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#### **C A N C E L L A T I O N   /   M O D I F I C A T I O N**

**(Sedan and Stretches)**

Two (2) hours advance notice:

No charge.

Less than (2) hours advance notice:

Charges according to order on hand.

"no show" client

Charges according to order on hand.

**(Minibus9-13, Limovan10-14, Minibus21-24-28, Limobus, SUV, Coach47-55)**

January 1st to March 31st:

5 days in advance (50% of the total amount if not respected)

Less than 24 hours (100% of charges)

April 1st to May 31st and from July 1st to December 31st:

15 days in advance (50% of the total amount if not respected)

Less than 24 hours (100% of charges)

Month of June:

30 days in advance (50% of the total amount if not respected)

Less than 24 hours (100% of charges)

"no show" client

Charges according to order on hand.